



coolmix[®]

Trusted distributor since 2014

Quality & Grading

Original iPhones, No Boosted Drama



iPhones



Parts



Accessories

www.coolmix.eu

Why Coolmix?



+11 Years of experience

Since 2014



Customer satisfaction

100% customer satisfaction



Trusted Cooperation

Since 2014



Personal Service

With a smile



Best Prices

Guaranteed



Genuine Products

no fake Refurbished



No Headache

Average RMA <1.5%



Original Battery %

no Boosting

**Trusted partner for
300+ European wholesalers.**



Our Quality

Original iPhones, Genuine Parts, No Boosted Drama



AA+

- Consider it "like new" condition
- It's fully functional and 100% tested
- 21 Days of warranty provided



ASIS+

- Non Active iPhone
- Battery 100% and 0 cyclus
- Sealed Master Carton



CPO

- Certified Pre-owned by Apple
- Sealed Master Carton
- Battery 100% and 0 cyclus



NEW

- Apple Master Carton
- Retail Packed
- Global Apple Warranty

"All our devices are checked and inspected by our experts.
Our diagnostics guarantee full functionality."

RMA Policy and Coolmix Coverage



"We got you covered"

We try to make it as easy as possible for you. That is why we provide a minimum of 21 days guarantee from us on functional problems. The 21-day guarantee starts upon receipt of the goods. See below for more information...

😊 21 days coverage

- ✓ 21 days functional warranty
- ✓ Our phones are data wiped (Ready to sell)
- ✓ Clean ESN / No iCloud / MDM Free / No FRP
- ✓ Software/Hardware checked
- ✓ Clean ID-lock
- ✓ Face ID guaranteed

😞 After 21 days

- ✗ No warranty on grading after 48h of receiving
- ✗ No warranty on battery percentage (%)
- ✗ No warranty on grading & camera spots
- ✗ No warranty on NFC
- ✗ No warranty on opened or repaired devices

"Note: We don't accept phones with Apple ID lock (iCloud Lock). RMA without authorization will be returned and charged"

RMA Process:

You can submit your RMA request through our client portal or by emailing your RMA sheet to info@coolmix.eu. Once approved, you may return the device(s) to us.

We will process your RMA within two weeks:

1. First, we will attempt to repair the issue.
2. If repair is not possible, we will exchange the device.
3. If neither repair nor exchange is possible, we will issue a credit note, which can be applied to your next order with us.





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